



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

December 13, 2023  
**AGENDA ITEM #6**

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Executive Director Board Report

Strategic Plan Relevance: Stewardship, Collaboration, Innovation, Service & Safety

Department: Executive

Contact: James M. Bass, Executive Director

Associated Costs: N/A

Funding Source: N/A

Action Requested: Briefing and Board Discussion Only

**Project Description/Background:**

Executive Director Report.

- A. Agency performance metrics.
  - i. Roadway Performance
  - ii. Call-Center Performance

**Backup provided:** None