

### September 28, 2016 AGENDA ITEM #4

Approve an Interlocal Agreement with TxDOT to provide a secure area at the TxTAG Customer Service Center for CTRMA customer service representatives

Strategic Plan Relevance: Regional Mobility

Department: Operations

Contact: Tim Reilly

Associated Costs: Not to exceed \$15,000.00

Funding Source: Operation Budget

Action Requested: Consider and act on draft resolution

Summary: Currently, the CTRMA vendor that works out of the TxTAG Customer Service Center to process CTRMA Pay-by-Mail invoices is located in the building entry area. Because that area is not secure, the vendor is not able to accept cash as a payment instrument for their CTRMA Pay-by-Mail invoice. TxDOT has offered to build out a secured area for our vendor, to include a walk-up counter and pass-thru window, for a price not to exceed \$15,000.00. Once completed, the CTRMA will be able to accept cash payments at that location for CTRMA Pay-by-Mail invoices.

Backup provided: Proposed Interlocal Agreement

**Draft Resolution** 

## GENERAL MEETING OF THE BOARD OF DIRECTORS OF THE CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY

#### **RESOLUTION NO. 16-0XX**

# APPROVING AN INTERLOCAL AGREEMENT WITH THE TEXAS DEPARTMENT OF TRANSPORTATION TO PROVIDE A SECURE AREA AT THE TXTAG CUSTOMER SERVICE CENTER FOR CTRMA CUSTOMER SERVICE REPRESENTATIVES

WHEREAS, by Resolution No. 16-047, dated July 27, 2016, the Board of Directors approved an interlocal agreement with the Texas Department of Transportation ("TXDOT") and the Mobility Authority to co-locate personnel for the purposes of serving Pay-By-Mail customers of both agencies; and

WHEREAS, the co-located CTRMA vendor that processes CTRMA Pay-by-Mail invoices is currently operating in the building entry area of the TxDOT Customer Service Center; and

WHEREAS, the vendor is unable to accept cash as payment for a CTRMA Pay-by-Mail invoice because the building entry area is not secure;

WHEREAS, the Executive Director has developed a proposed interlocal agreement with TXDOT to modify the TxTAG Customer Service Lobby to build out a secured area, including a walk-up counter and pass-thru window for an amount not to exceed \$15,000.00; and

WHEREAS, the Executive Director recommends approval of the proposed interlocal agreement with TXDOT.

NOW THEREFORE, BE IT RESOLVED that the proposed interlocal agreement is hereby approved; and

BE IT FURTHER RESOLVED that the Executive Director is authorized and directed to finalize and execute the interlocal agreement on behalf of the Mobility Authority, in the form or substantially the same form as Exhibit A hereto.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority on the 28<sup>th</sup> day of September, 2016.

| Submitted and reviewed by:       | Approved:                                     |  |  |
|----------------------------------|---|--|--|
|                                  |   |  |  |
| Geoffrey Petrov, General Counsel | Ray A. Wilkerson Chairman, Board of Directors |  |  |

#### Exhibit A

| Contract No |  |
|-------------|--|
|             |  |

#### Interlocal Agreement

#### **Contract Services Transmittal Form**

| From:  | Contact Person: Tim Anderson |  |
|--|------------------------------|--|
| Texas Department of Transportation Toll Operations Division        | Phone No.: 512/ 874-9252     |  |
| Subject: Customer Service Counter Modifications                    |                              |  |
| Central Texas Regional Mobility Authority                          | \$15,000                     |  |
| Are any federal funds used in this contract? No                    |                              |  |
| If yes, what kind of federal funds.                                |                              |  |
| Was the standard interlocal or amendment format modified? Yes NoX_ |                              |  |
| If modified, date of Contract Services approval:                   |                              |  |
| Modifications made are as follows:                                 |                              |  |
|  |                              |  |

| Contract No   |
|---|
| THE STATE OF TEXAS § THE COUNTY OF TRAVIS §   |
| INTERLOCAL AGREEMENT  |
| THIS CONTRACT is entered into by the Contracting Parties under Government Code, Chapter 791.  |
| I. CONTRACTING PARTIES:   |
| The Texas Department of Transportation TxDOT Central Texas Regional Mobility Authority CTRMA  |
| <b>II. PURPOSE:</b> Reimbursement for Customer Service Lobby Modifications at the TxTag Customer Service Center.  |
| <b>III. STATEMENT OF SERVICES TO BE PERFORMED</b> : TxDOT will undertake and carry out services described in <b>Attachment A</b> , Scope of Services.   |
| IV. CONTRACT PAYMENT: The total amount of this contract shall not exceed \$15,000 and shall conform to the provisions of <b>Attachment B</b> , Budget. Payments shall be billed monthly.  |
| V. TERM OF CONTRACT: This contract begins when fully executed by both parties and terminates on final payment or when otherwise terminated as provided in this Agreement.   |
| VI. LEGAL AUTHORITY: THE PARTIES certify that the services provided under this contract are services that are properly within the legal authority of the Contracting Parties.   |
| The governing body, by resolution or ordinance, dated, has authorized the Local Government to obtain the services described in <b>Attachment A</b> .  |
| This contract incorporates the provisions of <b>Attachment A</b> , Scope of Services, <b>Attachment B</b> , Budget, <b>Attachment C</b> , General Terms and Conditions, <b>Attachment D</b> , Resolution or Ordinance and <b>Attachment E</b> , Location Map Showing Project. |
| CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY (Name of Local Government)  |
| By Date   |
| TYPED OR PRINTED NAME AND TITLE   |
| Title  FOR THE STATE OF TEXAS   |

Executed for the Executive Director and approved for the Texas Transportation Commission for the purpose and effect of activating and/or carrying out the orders, established policies or work programs heretofore approved and authorized by the Texas Transportation Commission.

| Ву |                             | Date |  |
|----|-----------------------------|------|--|
|    | Richard Nelson              |      |  |
|    | Director of Toll Operations |      |  |

| Contract No |  |
|-------------|--|
|-------------|--|

#### **ATTACHMENT A**

#### **Scope of Services**

Reimbursement for modifications of the TxTAG Customer Service Center lobby, customer service window, to install a glass partition at the CTRMA customer service representative workstation.

| 130 x 64 OPENING DIVIDED INTO NITTE SECTIONS | 130" x 64' | " OPENING Divided into Nine Sections |
|--|------------|--------------------------------------|
|--|------------|--------------------------------------|

1" Laminated Safety Glass

**Including Storefront Aluminum and Glass** 

The top three pieces of glass will be solid

The three middle pieces of glass will have a 6" hole for verbal communication.

The bottom three sections will be fabricated for pass through transactions with break metal.

| Contract No |  |
|-------------|--|
|             |  |

#### **ATTACHMENT B**

#### Budget

#### **Estimated Cost of Work**

| Description                                | QTY | Unit | Amount | Total   |
|--|-----|------|--------|---------|
| Lobby Glass Material and Installation      | 1   | Each | 9500   | \$9,500 |
| Additional Labor for Saturday Installation | 24  | Hour | 70     | \$1,680 |
|  |     |      |        |         |
| Contingency                                | 1   | Each | 10%    | \$1,118 |

Total Cost \$12,298

| Contract No |  |
|-------------|--|
|             |  |

#### ATTACHMENT C

#### **General Terms and Conditions**

#### **Article 1. Amendments**

This contract may only be amended by written agreement executed by both parties before the contract is terminated.

#### **Article 2. Conflicts Between Agreements**

If the terms of this contract conflict with the terms of any other contract between the parties, the most recent contract shall prevail.

#### **Article 3. Disputes**

TxDOT shall be responsible for the settlement of all contractual and administrative issues arising out of procurements entered in support of contract services.

#### **Article 4. Ownership of Equipment**

Except to the extent that a specific provision of this contract states to the contrary, all equipment purchased by TxDOT under this contract shall be owned by TxDOT.

#### **Article 5. Termination**

This contract terminates at the end of the contract term, when all services and obligations contained in this contract have been satisfactorily completed, by mutual written agreement, or 30 days after either party gives notice to the other party, whichever occurs first.

#### Article 6. Gratuities

Any person who is doing business with or who reasonably speaking may do business with TxDOT under this contract may not make any offer of benefits, gifts, or favors to employees of TxDOT. The only exceptions allowed are ordinary business lunches and items that have received the advanced written approval of the Executive Director of the Texas Department of Transportation.

#### **Article 7. Responsibilities of the Parties**

Each party acknowledges that it is not an agent, servant, or employee of the other party. Each party is responsible for its own acts and deeds and for those of its agents, servants, or employees.

#### **Article 8. Compliance with Laws**

The parties shall comply with all federal, state, and local laws, statutes, ordinances, rules, and regulations and with the orders and decrees of any courts or administrative bodies or tribunals in any manner affecting the performance of this agreement.

#### Article 9. State Auditor's Provision

The state auditor may conduct an audit or investigation of any entity receiving funds from TxDOT directly under the contract or indirectly through a subcontract under the contract. Acceptance of funds directly under the contract or indirectly through a subcontract under this contract acts as acceptance of the authority of the state auditor, under the direction of the legislative audit committee, to conduct an audit or investigation in connection with those funds. An entity that is the subject of an audit or investigation must provide the state auditor with access to any information the state auditor considers relevant to the investigation or audit.

#### **Article 10. Signatory Warranty**

Each signatory warrants that the signatory has necessary authority to execute this agreement on behalf of the entity represented.

#### **Article 11. Notices**

All notices to either party shall be delivered personally or sent by certified U.S. mail, postage prepaid, addressed to that party at the following address:

| Local Government: | Central Texas Regional Mobility Authority 3300 N IH-35, Suite 300 Austin, TX 78705 |
|-------------------|--|
| TxDOT:            | TxTAG Customer Service Center 12719 Burnet Road Austin, TX 78727                   |

All notices shall be deemed given on the date delivered in person or deposited in the mail. Either party may change the above address by sending written notice of the change to the other party. Either party may request in writing that notices shall be delivered personally or by certified U.S. mail, and that request shall be carried out by the other party.

| Contract No |  |
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#### **ATTACHMENT D**

#### **Resolution or Ordinance**

#### **ATTACHMENT E**

#### **Location Maps Showing Project**

