



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

May 29, 2019  
**AGENDA ITEM #14**

---

Qualified Veteran Discount  
Program Update

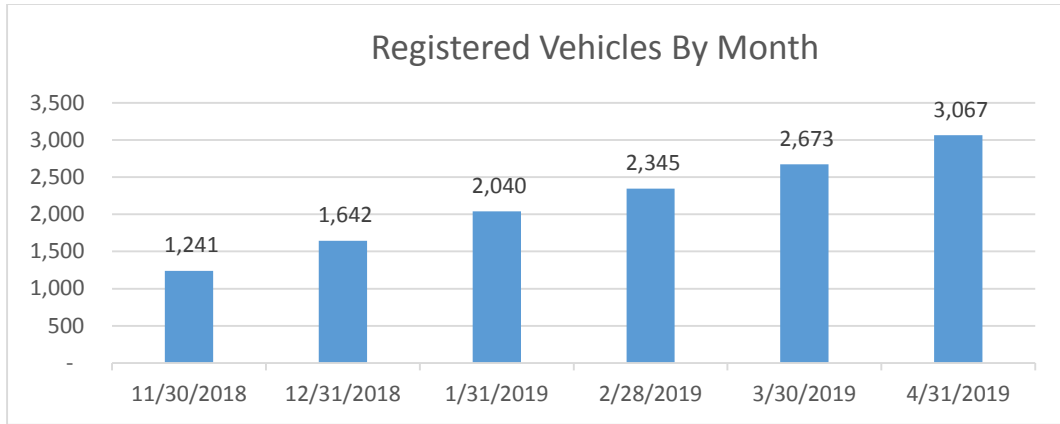
Strategic Plan Relevance: Regional Mobility  
Department: Operations  
Contact: Tracie Brown, Director of Operations  
Associated Costs: ~\$243k revenue loss as of April 2019  
Funding Source: N/A  
Action Requested: Update and Board Discussion

Summary:

The CTRMA Qualified Veteran Discount Program provides toll-free travel on select roadways to recipients of the Congressional Medal of Honor, Legion of Valor, Purple Heart and qualifying Disabled Veterans license plates. CTRMA's Qualified Veteran Discount program was implemented on November 1, 2018. It requires qualified veterans to register using the Mobility Authority's online portal and be associated to an electronic tag. Outstanding tolls must be resolved before acceptance into the program.

Staff will present an update on CTRMA's Qualified Veteran Discount Program, as of April 2019.

Backup Provided: Veteran Stats  
Presentation



\* It is important to note that these numbers may change over the course of a month due to delays in image review. The numbers also fluctuate as customers remove and add vehicles over the course of the month.

