



July 27, 2022







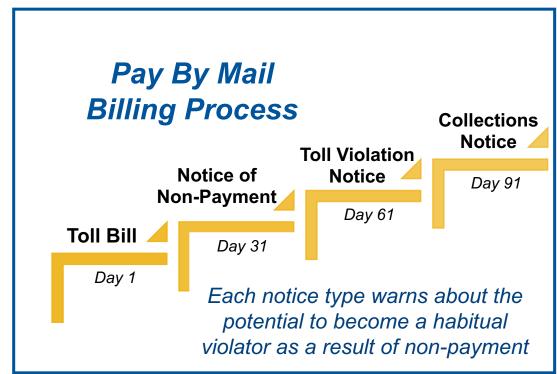
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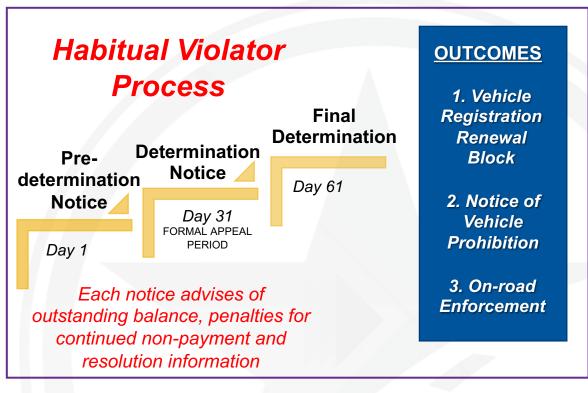
Tracie Brown

Director of Operations



Escalating Communications







Mobility Authority Policy Code

Section 301.010(d-f): Customer Service & Violation Enforcement Policies

- » Customers with 100 or more events non-payment within a period of one year and who have received at least two written notices of non-payment may be considered habitual violators. An event of non-payment is considered to be one unpaid toll transaction.
- » Following a final determination that a registered owner with at least 100 unpaid toll violations within a year is a habitual violator, the authority may report a vehicle owned or leased by a person determined to be a habitual violator to a county tax assessor-collector or the Texas Department of Motor Vehicles in order to cause the denial of a vehicle registration.
- » By order of its Board of Directors, the authority may prohibit the operation of a motor vehicle owned or leased by a person determined to be a habitual violator on all authority toll roads. Vehicles that continue to operate on a toll road after the prohibition are subject to ticketing and impounding.



»Approve a Vehicle Prohibition Order for the identified habitual violator customers

- » Number of prohibited vehicles: 641
- » Total number of related unpaid tolls: 948,704
 - Average number of outstanding tolls per vehicle: 1,480
 - Average unpaid balance: \$3,404

» Next Steps

- » Customers will receive *Prohibition Order* by mail
- » Customers found to be in violation of prohibition are subject to warning, citation with up to \$500 fine and / or vehicle impoundment



Recommendation

»Staff recommends the Board approve the prohibition of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program



Discuss and consider approving Supplement No. 7 to Work Authorization No. 2 with Atkins North America Inc. for general engineering services related to the 183 South Project

Mike Sexton

Actor Director of Engineering



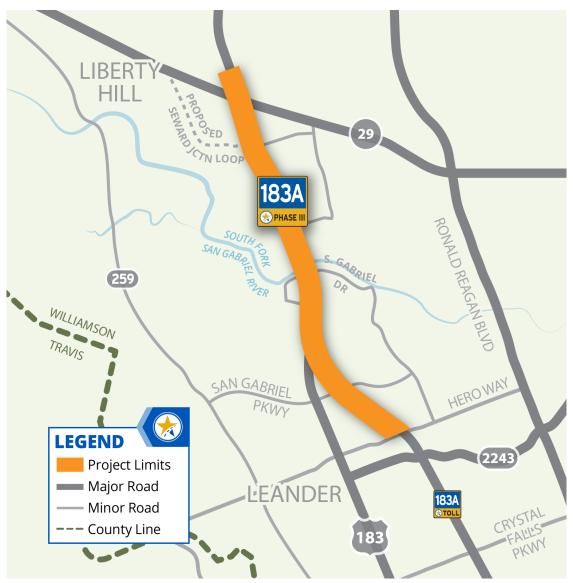
Recommendation

» Staff recommends approval of this item, proposed Supplemental Work Authorization No. 7 to Work Authorization No. 2, which will provide an additional fee of \$1,100,000 to provide funding for the GEC services related to the Zen property acquisition.





183A Phase III Summary



- » Project Description: The project includes a 5.3-mile extension of the existing 10-mile 183A Toll Road to the north
- » Limits: Hero Way to north of SH 29
- » Total Project Cost: \$259M
- » Construction Cost: \$175M
- » Notice to Proceed: 3/28/2021
- » Open to Tolling: Early 2025



183A Phase III Project Status

»Current Project Status:

- » Contract Time started 4/26/2021
- » Overall Project Time elapsed is 33.7% through June 2022

»Work Underway:

- » Bridges Substructure and Superstructure
- » Retaining Walls
- » Drainage Systems
- » Earthwork
- » Roadway Widening
- » Utility Relocations



Project Financials

Original Contract Amount:	\$ 175,695,656.17
Authorized Changes (Change Order and Amendments)	
Previous Periods:	\$ -
This Period:	\$ 98,989.48
Current Authorized Contract Amount:	\$ 175,794,645.65
Draw Requests 1 – 14 (Jan. 2021 through Mar. 2022)	\$ (49,022,678.42)
Draw Request 15 (Apr. 2022)	\$ (4,238,743.69)
Draw Request 16 (May 2022)	\$ (1,839,043.57)
Draw Request 17 (June 2022)	\$ (2,895,817.04)
Total Amount Earned to Date:	\$ (57,996,282.72)
Amount remaining for work to be completed:	\$ 117,798,362.93
Total Percent of Budget Expended through June 2022:	32.9%

Notes:

Deductions from Construction Contract indicated by (\$X.XX) (\$X,XXX) Indicates estimated value pending CTRMA review and acceptance



Construction Activities: Seward Junction Lp.



April 2022









Construction Activities: Whitewing Drive



April 2022



July 2022





Construction Activities: San Gabriel River







July 2022





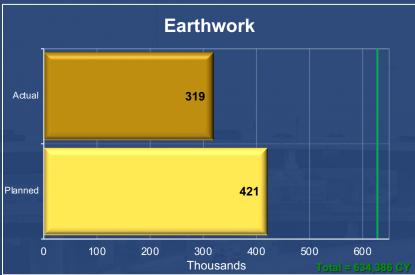
San Gabriel River: Setting MSE Retaining Wall Panels

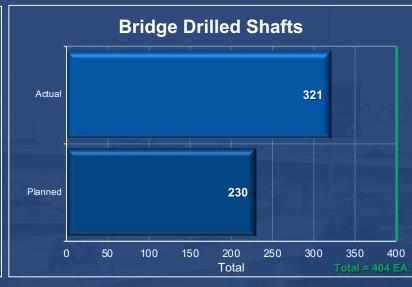


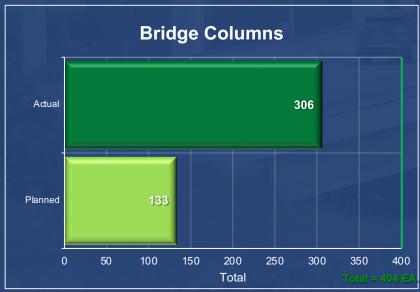
Contract Metrics

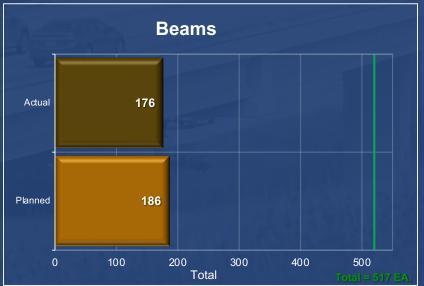


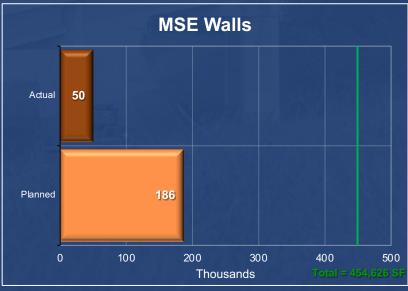














Public Outreach - Community Events

Cedar Park Cedar Fest | April 2

Mobility Authority booth staffed at the Cedar Park Chamber of Commerce's Cedar Park Cedar Fest. 183A Phase III Project-specific materials offered for visitors.



Good Neighbor Event | May 14

Project team members joined the High Gabriel Estate neighborhood Saturday morning offering breakfast and project updates.



Good Neighbor Event | May 15

Project team members joined the Grayson neighborhood Sunday afternoon offering lunch and project updates.





Ongoing Public Outreach

Project newsletter Quarterly

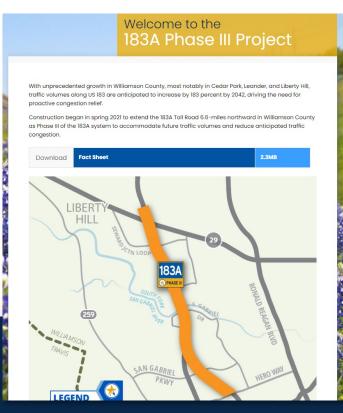


What is stormwater runoff?

runoff water from rainfall flows over land and impervious surfaces, iccumulating debris, sediment, and pollutants that could adversely affect water quality if left untreated. Water is a resource that is essential to all parts of life. If you think of all the water we use for drinking, swimming, fishing, industry, and other activities, the quality of our groundwater is intimately linked to both human and environmental health.

Project Website

183A.com



Twitter

@183AToll



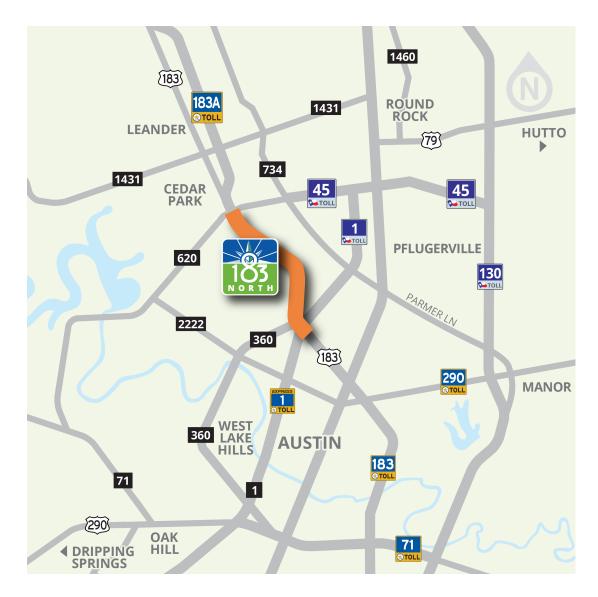








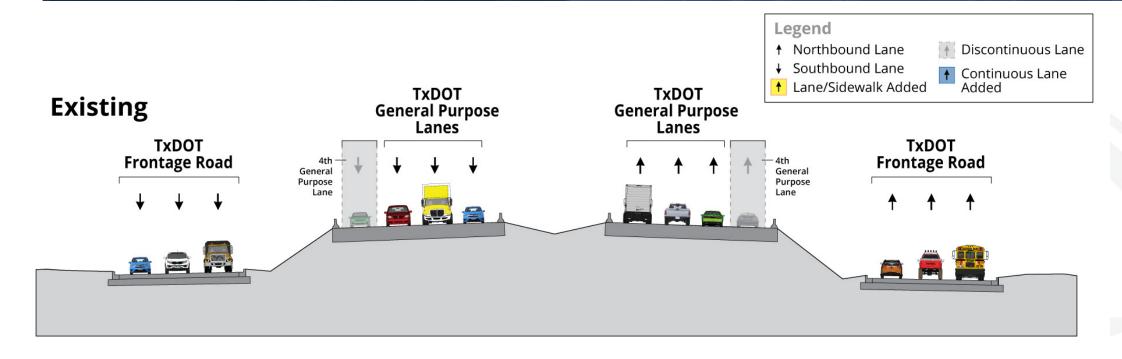
183 North Mobility Project

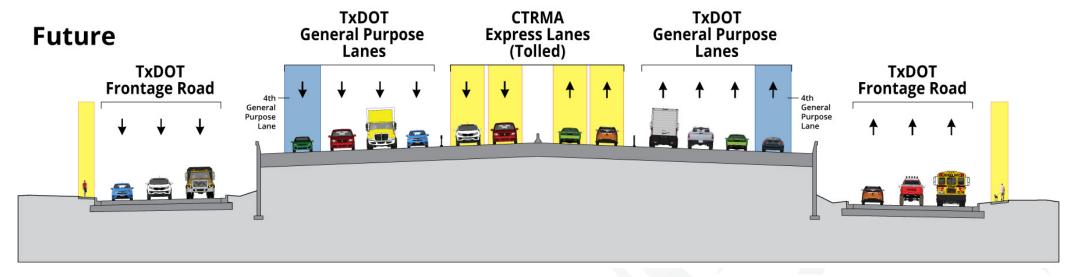


- » Project Description: 9-mile Express Lane Project along US 183; GP Lane improvements; DCs at MoPac
- » Limits: SH 45 to MoPac
- » Total Project Cost: \$612M
- » Design/Build Cost: \$491.9M
- » Notice to Proceed: NTP1 Issued 4/15/2021; NTP2/3 issued 6/28/2021
- » Open to Tolling: Early 2026



183 North Mobility Project







Project Financials

Original Contract Amount:	\$ 477,149,654.00
Authorized Changes (Change Order and Amendments)	
Previous Periods:	\$ 14,742,133.32
This Period:	\$ 0.00
Current Authorized Contract Amount:	\$ 491,891,787.32
Draw Requests 1 – 11 (Apr. 2021 through Feb. 2022)	\$ (86,389,564.60)
Draw Request 12 (Mar. 2022)	\$ (2,972,213.31)
Draw Request 13 (Apr. 2022)	\$ (2,412,341.55)
Draw Request 14 (May 2022)	\$ (3,370,964.51)
Total Amount Earned to Date:	\$ (95,145,083.97)
Amount remaining for work to be completed:	\$ 396,746,703.35
Total Percent of Budget Expended through May 2022:	19.3%



Project Status

»Current Project Status:

- » Contract Time Started 4/15/2021
- » Overall Project Time elapsed is 26.7% through May 2022

»Design Status:

- » Roadway 100% ERFC (Early Release for Construction)
- » Bridges 100% ERFC
- » Drainage 65% 100%
- » Retaining Walls 65%
- » Illumination ERFC
- » Traffic Signals, ITS, Tolling 65% 100%
- » Maintenance of Traffic (MOT) ERFC



Project Status

»Permitting:

» A second WPAP permit has been approved and a third and final WPAP permit has been submitted to TCEQ.

»PBS-3 Baseline Schedule

- » The PBS-3 baseline schedule is a revised baseline schedule that takes into account revised quantities from the design
- » This baseline schedule was approved in mid-June



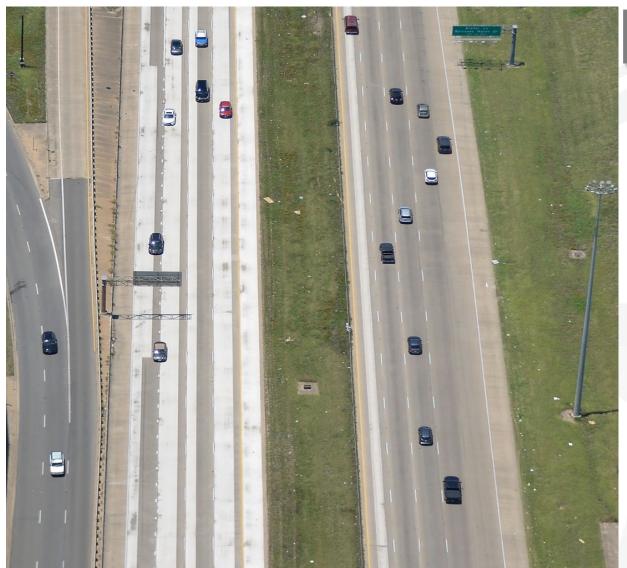
Construction Activities

»Construction Activities occurring over the next quarter:

- » Continued installation of high mast lighting
- » Continued diamond grinding of General Purpose Lanes
- » Bridge substructure work (drilled shafts, columns, caps)
- » Median earthwork and storm drain reroutes (to facilitate the eventual pavement widening for the express lanes)



Construction Activities: Pavement Grinding

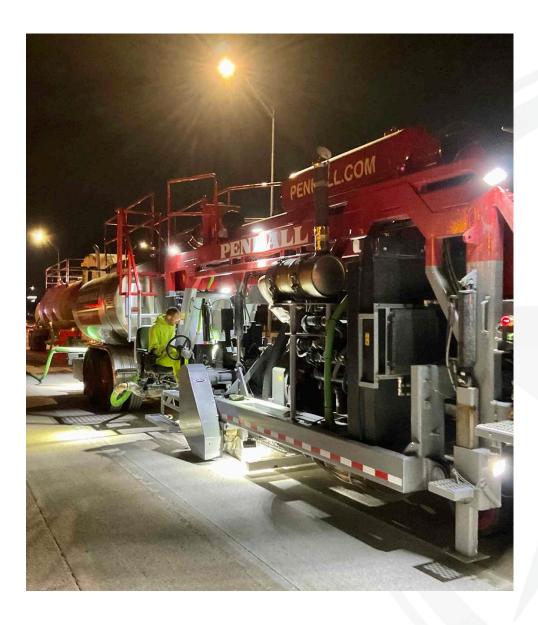




June 2022

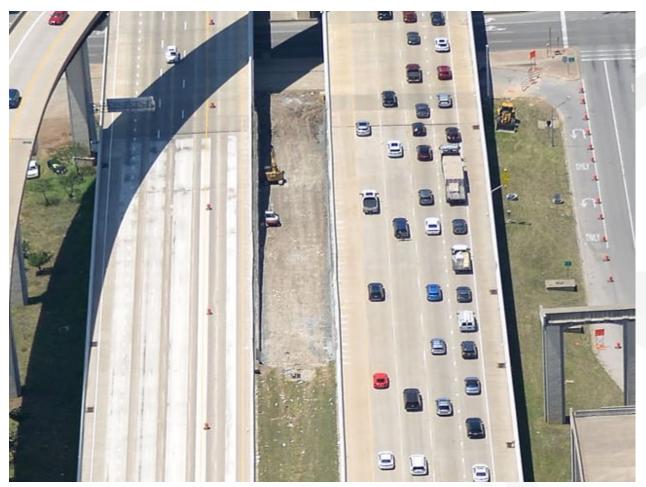


Construction Activities: Pavement Grinding





Construction Activities: Median Access

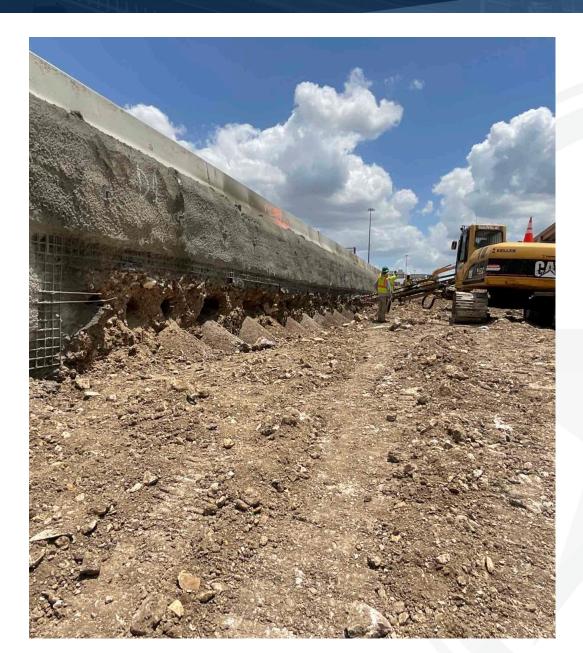




June 2022



Construction Activities: Median Access

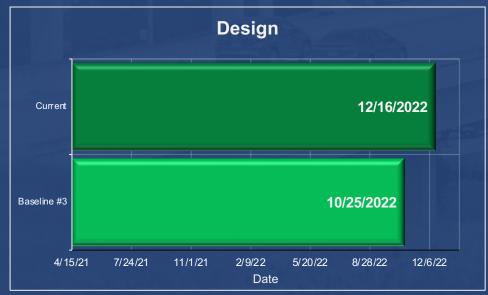


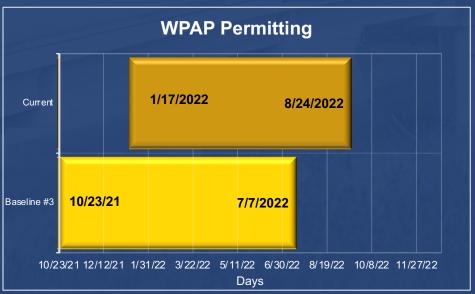
Contract Metrics









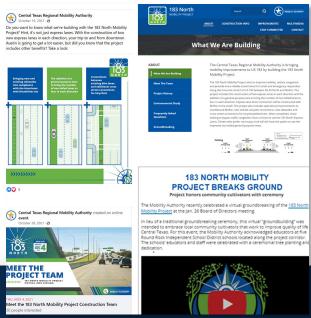




Construction Announcement – Early 2022

Owned Channels

Social Media, Newsletters, Project website







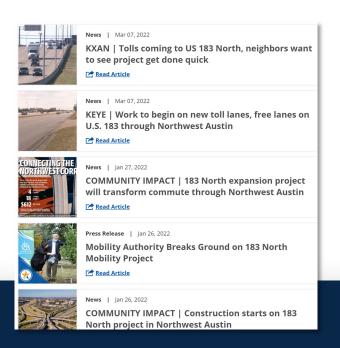
News Media, Radio, Billboards, Digital



Estimated Impressions

Earned Channels

Articles written in Community Outlets, Traditional News Outlets



Articles Written

~54K **Impressions**



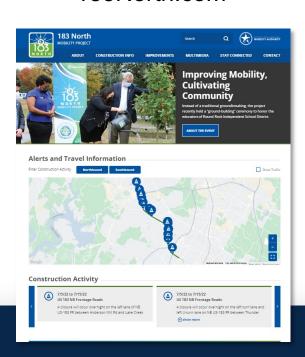
Ongoing Public Outreach

Project Newsletter Quarterly



Project Website

183North.com



Twitter

@183North



Community Outreach













Community Events

Community Cultivator Event | May 28

In light of National Hamburger Day and Memorial Day weekend, we selected a corridor P Terry's from which to purchase gift cards and presented local firefighters on duty at two corridor stations with a gift card each.



Community Appreciation Event | June 15

The team gave out project information and 300 scoops of Amy's Ice Cream to Austin Aquarium patrons, supporting these two local businesses while sharing project details with the public.



Project Informational Event | June 28

The team set up an informational booth at the Lakeline Farmer's Market to share project information and encourage newsletter signups. Visitors were given a free reusable grocery bag branded with the project logo.





Monthly Transaction Trend (All Roads w/o 183 South) MOBILITY AUTHORITY

Percent Change Compared to January 2020





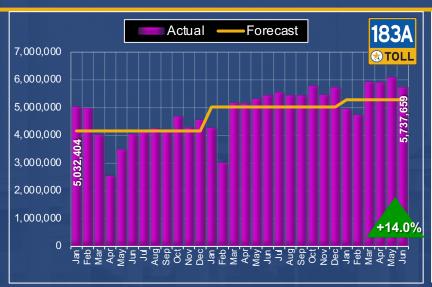
Monthly Transaction Trend (All Roads)

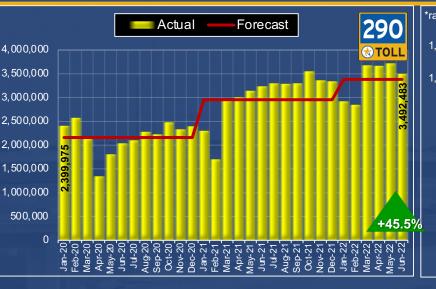
Percent Change Compared to January 2020



Monthly <u>Transaction</u> Trend by Roadway (Percent Change Compared to January 2020)

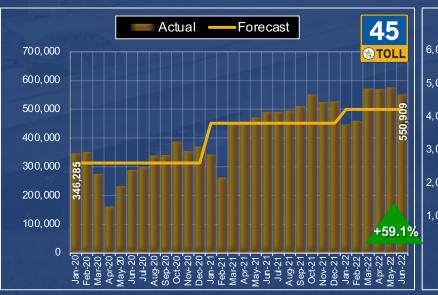














183 South comparison is to March 2021 after full opening

Monthly Transaction Trend by Roadway

CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY

(Percent Change over June 2021)











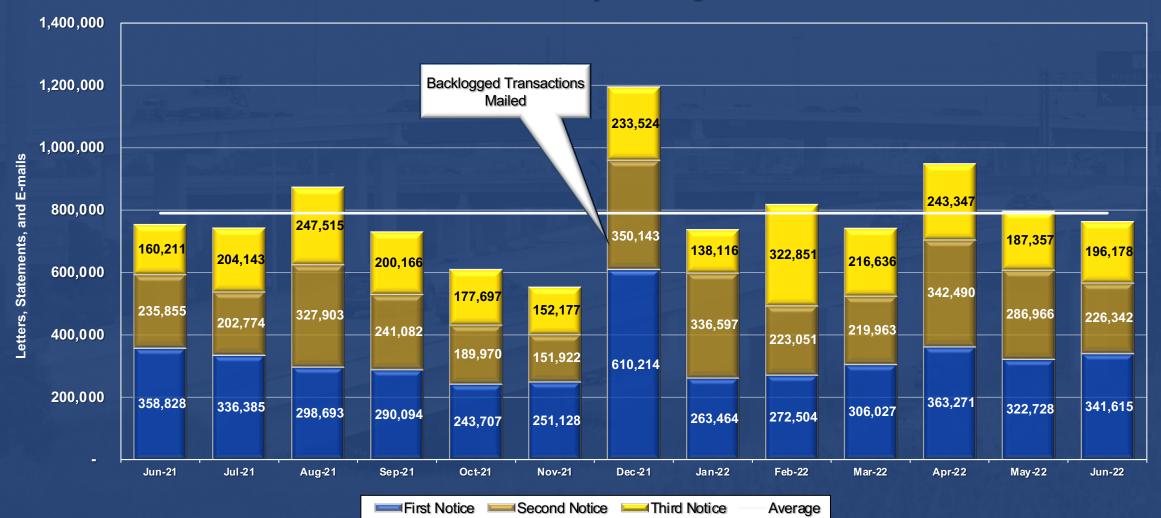


New sections of 183 South opened between October 2020 and March 2021.



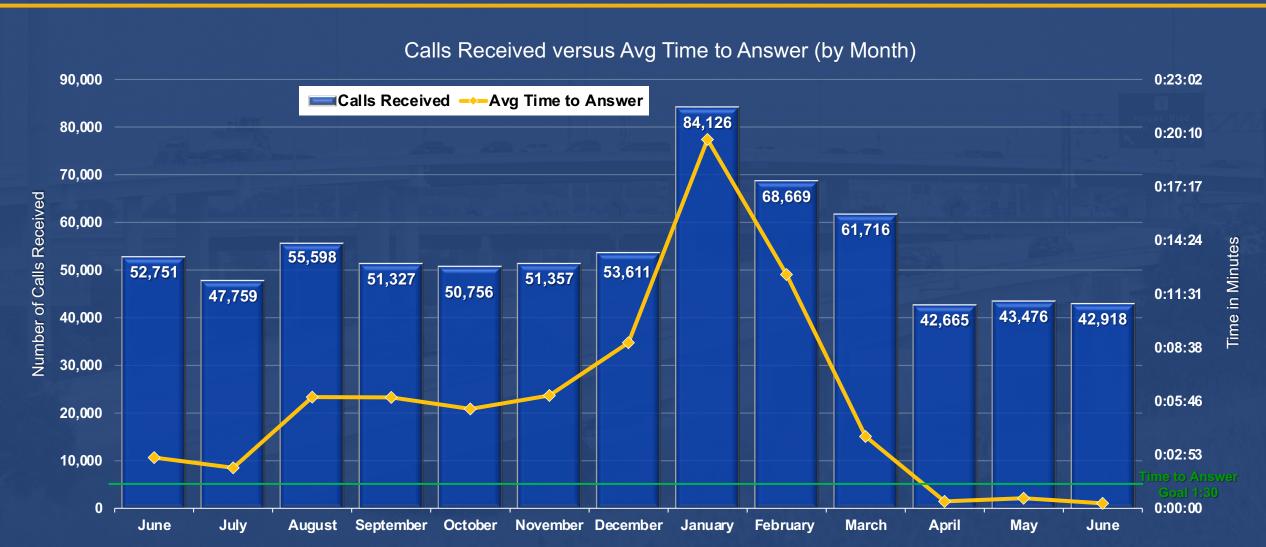
CTRMA Invoicing Trends







Call Center Performance (Past Year)





Call Center Performance (June 2022)

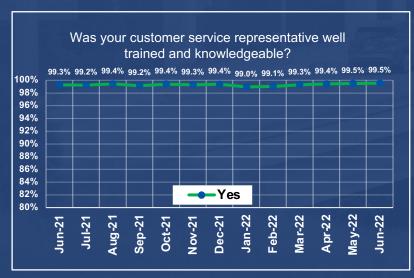
Calls Received versus Avg Time to Answer (by Day)



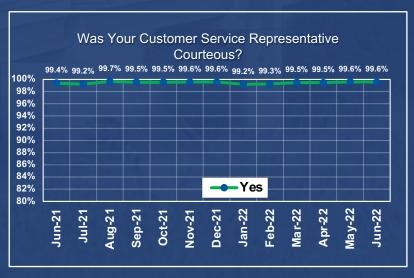
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY

Call Center Customer Satisfaction









Total Number of June 2022 Responses = 6,105 (14.2%)

Executive Session

- 7. Discuss the sale, transfer or exchange of one or more parcels or interests in real property owned by the Mobility Authority and related legal issues as authorized by §551.071 (Consultation with Attorney) and §551.072 (Deliberation Regarding Real Property; Closed Meeting).
- 8. Discuss legal issues related to claims by or against the Mobility Authority; pending or contemplated litigation and any related settlement offers; or other matters as authorized by §551.071 (Consultation with Attorney).
- 9. Discuss legal issues relating to procurement and financing of Mobility Authority transportation projects and toll system improvements, as authorized by §551.071 (Consultation with Attorney).
- 10. Discuss personnel matters as authorized by §551.074 (Personnel Matters).

